



Returns Advice

Customer Name / Address: Tel:	Order Information: Order Number:.....
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Returning an item

For Boneco products contact their dedicated FREEPHONE UK service support number **00800 8595 8595** and they will guide you through the process. For other products contact us directly at **customer@iovus.uk**

Please note inline with our returns policy we cannot accept returns for personalised, perishable or personal care items. All Postal charges are at the cost of the customer and we recommend using registered post. You can view our returns policy here: iovus.uk/returns-policy.

Item Code	Item Description	Quantity Returned	Return Code	Comments

Return codes

A = product not required B= Item = faulty C= product was not ordered